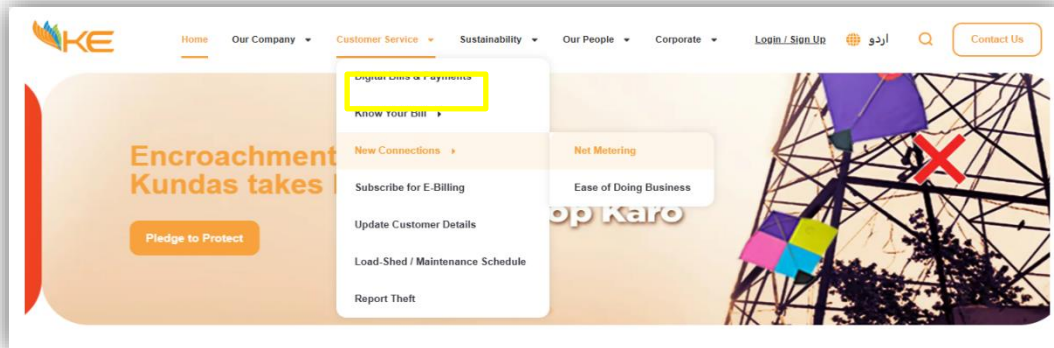# New Connection Application Registration
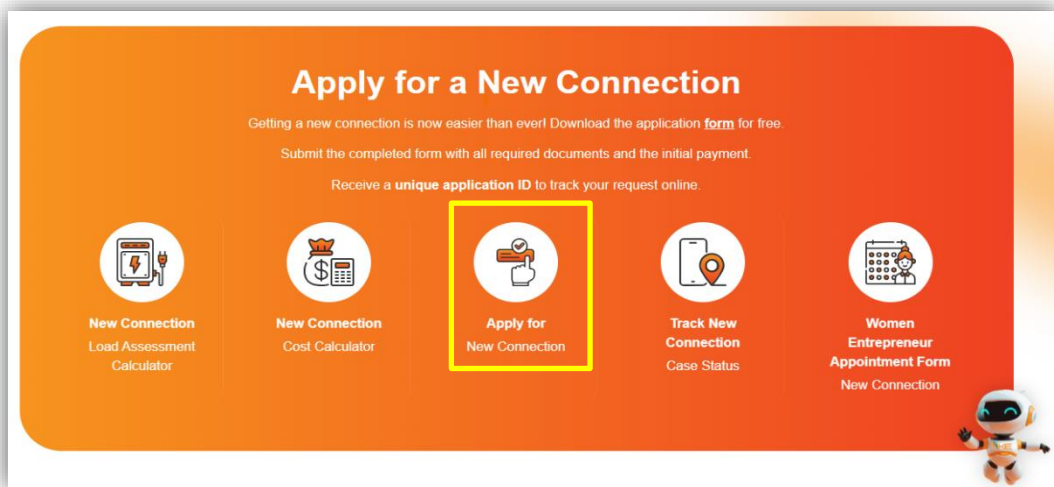
Step 1:

Click on 'New Connection' option under customer services tab.

Step 2:

Choose your preferred option or click on apply for new connection to start registration process.

Step 3:

To begin with application process, ensure that all prerequisites are met. These are available for your reference. For any questions, please refer to the FAQs.

New Connection Form

Customer Tutorial – New Connection Application

New Connection | Registration Form

New Request Submission Guidelines

Dear Customer,

Thank you for applying for a new connection. Please follow the steps below.

Review Required Documents

| Checklist | New Connection Standard Affidavit (Asaan Meter) | New Connection Standard Affidavit (Above-80) | New Connection Industry Affidavit | Multiple Owner Undertaking | Deceased Undertaking |

FAQs

Submit Application

Provisional ID

Once all documents are reviewed, please submit the application form to receive an auto-generated Provisional ID. Your request may be processed through the following stages:

Under review: Your request is under consideration.

Hold: A case can be put on hold due to incomplete information/document(s).

Rejected: A request may be rejected if the required information/document(s) are not provided within stipulated period.

Accepted: Once request is approved, a Case ID will be SMSed to your registered mobile number.

For queries please call 118 or email:customer.care@ke.com.pk.

NOTE

- All correspondence will be done on given contact numbers and email addresses.
- K-Electric may, as its option, use the security deposit for the purpose of self-utilisation from time to time and shall upon discontinuation of electricity supply to the consumer, adjust/return the security deposit, as the case may be, as per applicable NEPRA notification.
- Document requirements are subject to change. K- Electric reserves the right to request additional information or documents from the applicant, if required.
- Corrections/amendments on any property/legal document must be validated by concerned authorities/agencies.
- All Undertakings will be submitted on Rs.200/- non judicial stamp paper.

Next

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Step 4:

Once you start the registration process, you will need to complete the application form with the required details shown below.

New Connection Form

Customer Tutorial – New Connection Application

New Connection | Create Profile

Search Provisional ID

Provisional ID   درخواست شناخہ

XXXXXXXXXXXX   Search

New Connection

Connection Type *	کنکشن کی قسم *	Service Type * ⓘ	سروس کی قسم *
Individual	▾	Select Service Type	▾

Owner's Profile (Individual)

Title *	خطاب *	First Name *	پہلا نام *	Middle Name	درمیانی نام
Select Title		First Name		Middle Name	

Last Name *	آخری نام *	CNIC Number *	قومی شناختی کارڈ نمبر *	NTN No	این ٹی این نمبر
Last Name		XXXXX-XXXXXXX-X		XXXXXXX-X	

GST No	جی ایس ٹی نمبر	Contact Number (Mobile) *	رابطہ نمبر (موبائل) *	Email Address *	ای میل ایڈریس *
XX-XXXXXXX-X		+92 3XX-XXXXXXX		xyz@abc.com	

Nearest IBC *	عمارت / احاطے کی قسم *	Address For Correspondence *			رابطے کا پتہ *
Select Nearest IBC		Address For Correspondence			

Comments   تبصرے

Any Comments or Remarks

Back   Save

Step 5:

Fill all mandatory requirements and save the application form.

(Choose Meter Type according to the load limit i.e., (Single Phase 1- 4 kW, three phase 1-40 kW, CTO 41 -399 kW)
If PMT is required, select CTO Meter and specify the load requirement.

New Connection | Provide Connection Details

Profile saved successfully! Now you can write connection details.   ×

Location (Where Service is Required)

Address *   ☐ (Same as Correspondence Address)   پتہ *

Address

Nearest Landmark * ⓘ   قریب ترین لینڈ مارک *   Nearest / Existing KE Account   قریب ترین / موجودہ کے ای اکاؤنٹ

Nearest Landmark   xxxxxxxxxxxxx

Required Connection Details

Premises Type *   عمارت / احاطے کی قسم *   Area of the Premises (Sq.Yds) *   کل رقبہ (زمین\پلاٹ) *   Applied Load (KW) * ⓘ   کل مطلوبہ لوڈ *

Select Premises Type   ▾   Select Area of the Premises   ▾   Applied Load

Dedicated Transformer (PMT) Required   ☐ Yes   Smart Meter Required   ☐ Yes
                        ٹرانسفارمر مطلوب   اسمارٹ میٹر مطلوب

Number of Connections *

Back   Save

Step 6:

After you fill and save your details, the next page will ask you to upload scanned documents according to the uploading guidelines.

Instructions

- Only files with ".png, .Jpg, .Jpeg, .doc, .docx, .pdf" extensions are allowed
- Maximum file size: 5 MBs
- Total files size must not exceed: 20 MBs

Attested CNIC of the Applicant *   Choose File   No file chosen

Witness CNIC *   Choose File   No file chosen

New Connection Standard Affidavit *   Choose File   No file chosen

Attested Registered Ownership Documents *   Choose File   No file chosen

Additional document:
(Please upload all the required documents as stated in the checklist)   Select Document Type   Add

Step 7:

You need to agree with the terms and conditions, press **Submit** to proceed to generate the (Provisional) case ID.

Step 8:

After completing all the steps, you will receive a provisional case ID. You can use this ID to track your application's progress.

Step 9:

After your provisional ID is generated, you will receive login credentials at your provided contact details. Use these credentials to sign in to the tracking portal.: Login or Signup - KE New Connection Tracking