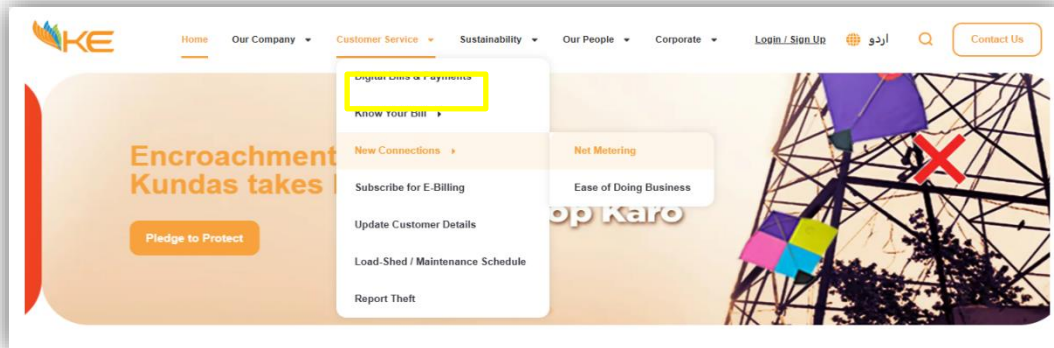


New Connection Application Registration

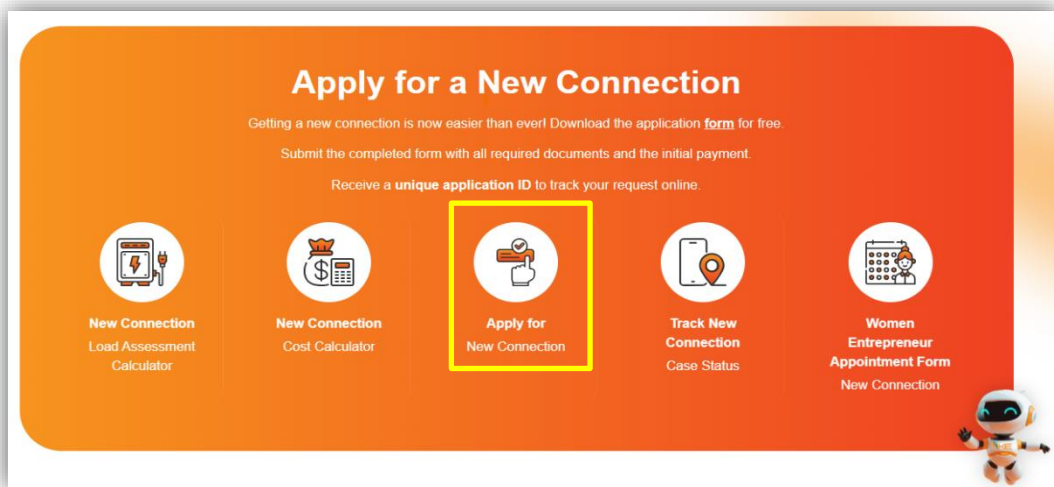
Step 1:

Click on 'New Connection' option under customer services tab.



Step 2:

Choose your preferred option or click on apply for new connection to start registration process.



Step 3:

To begin with application process, ensure that all prerequisites are met. These are available for your reference. For any questions, please refer to the FAQs.

Settings and mo

New Connection Form

Customer Tutorial – New Connection Application

New Connection | Registration Form

New Request Submission Guidelines

Dear Customer,
Thank you for applying for a new connection. Please follow the steps below.

Review Required Documents

Checklist

New Connection Standard Affidavit (Agaon Meter)

New Connection Standard Affidavit (Above-80)

New Connection Industry Affidavit

Multiple Owner Undertaking

Deceased Undertaking

FAQs

Submit Application

Provisional ID

Once all documents are reviewed, please submit the application form to receive an auto-generated Provisional ID. Your request may be processed through the following stages:
Under review: Your request is under consideration.
Hold: A case can be put on hold due to incomplete information/document(s).
Rejected: A request may be rejected if the required information/document(s) are not provided within stipulated period.
Accepted: Once request is approved, a Case ID will be SMSed to your registered mobile number.
For queries please call 118 or email:customer.care@ke.com.pk.

NOTE

- All correspondence will be done on given contact numbers and email addresses.
- K-Electric may, as its option, use the security deposit for the purpose of self-utilisation from time to time and shall upon discontinuation of electricity supply to the consumer, adjust/return the security deposit, as the case may be, as per applicable NEPRA notification.
- Document requirements are subject to change. K- Electric reserves the right to request additional information or documents from the applicant, if required.
- Corrections/amendments on any property/legal document must be validated by concerned authorities/agencies.
- All Undertakings will be submitted on Rs.200/- non judicial stamp paper.

Next

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Step 4:

Once you start the registration process, you will need to complete the application form with the required details shown below.

New Connection Form

Customer Tutorial – New Connection Application

New Connection | Create Profile

Search Provisional ID

Provisional ID

xxxxxxxxxxxx

درخواست شناسہ

Search

New Connection

Connection Type *

Individual

کٹھن کی قسم *

Service Type *

Select Service Type

سروس کی قسم *

Owner's Profile (Individual)

Title *

Select Title

خطاب *

First Name *

First Name

پہلا نام *

Middle Name

Middle Name

درمیانی نام

Last Name *

Last Name

آخری نام *

CNIC Number *

xxxxxxxx-xxxx

قومی شناختی کارڈ نمبر *

NTN No

xxxxxxxx-x

این ٹی این نمبر

GST No

xx-xxxxxxxx-x

جی ایس ٹی نمبر

Contact Number (Mobile) *

+92 3xx-xxxxxxx

رابطہ نمبر (موبائل) *

Email Address *

xyz@abc.com

ای میل اڈریس *

Nearest IBC *

Select Nearest IBC

عمارت / احاطے کی قسم *

Address For Correspondence *

Address For Correspondence

رابطے کا پتہ *

Comments

Any Comments or Remarks

تبصرے

Back

Save

Step 5:

Fill all mandatory requirements and save the application form.

(Choose Meter Type according to the load limit i.e., (Single Phase 1- 4 kW, three phase 1-40 kW, CTO 41 -399 kW)
If PMT is required, select CTO Meter and specify the load requirement.

New Connection | Provide Connection Details

Profile saved successfully! Now you can write connection details.

Location (Where Service is Required)

Address * ☐ (Same as Correspondence Address) پتہ *

Address ✍

Nearest Landmark * 📌 قریب ترین لینڈ مارک *

Nearest Landmark

Nearest / Existing KE Account قریب ترین / موجودہ کے ای اکاؤنٹ

XXXXXXXXXXXX

Required Connection Details

Premises Type * عمارت / احاطے کی قسم *

Select Premises Type

Area of the Premises (Sq.Yds) * کل رقبہ (زمین پلاٹ) *

Select Area of the Premises

Applied Load (KW) * 📌 کل مطلوب لوڈ *

Applied Load

Dedicated Transformer (PMT) Required ٹرانسفارمر مطلوب

☐ Yes

Smart Meter Required اسمارٹ میٹر مطلوب

☐ Yes

Number of Connections *

Back

Save

Step 6:

After you fill and save your details, the next page will ask you to upload scanned documents according to the uploading guidelines.

Instructions

- ❶ Only files with ".png, .jpg, .jpeg, .doc, .docx, .pdf" extensions are allowed
- ❷ Maximum file size: 5 MBs
- ❸ Total files size must not exceed: 20 MBs

Attested CNIC of the Applicant *

Choose File No file chosen

Witness CNIC *

Choose File No file chosen

New Connection Standard Affidavit *

Choose File No file chosen

Attested Registered Ownership Documents *

Choose File No file chosen

Additional document:
(Please upload all the required documents as stated in the checklist)

Select Document Type

Add

Step 7:

You need to agree with the terms and conditions, press **Submit** to proceed to generate the (Provisional) case ID.

Customer's Declaration

I/We confirm that all information given in this form is true and correct in all material aspects and I/we have not withheld or failed to disclose any material information to K-ELECTRIC.

I/We fully agree to pay the charges as per the tariff (which shall be enforced from time to time) and all services related charges including Security Deposit, System Development charges and other payments (if any) as per approved terms and conditions.

I/We hereby agree to abide by all the policies & procedures of K-ELECTRIC as may be applicable from time to time including without limitation HSEQ and verify that all details and documents are authentic. In case of any deliberate misinformation or provision of inaccurate information in this form, K-ELECTRIC reserves the right to reject the application without assigning any reason and further shall be entitled to forfeit or cancel any new connection provided in reliance upon this form.

I/We confirm that K-ELECTRIC may, as its option, use the Security Deposit for the purpose of meeting of its business requirements and shall, upon discontinuation of electric supply to me/ us, adjust/return the security deposit as the case may be as per applicable laws and K-Electric practices. Nothing in this Form shall be deemed to derogate from any rights that K-ELECTRIC has under the Consumer Service Manual (CSM) or applicable rules and regulations of NEPRA prescribed under the NEPRA Act or Electricity Act, 1910.

Terms and Conditions

Application registration on the K-Electric website does not guarantee eligibility for a new connection.

Once the requirements for the new connection application are duly completed, you will be issued with a provisional ID Request/Tracking Number which means your application is under process.

Your new connection request shall be processed as per K-Electric's policy and all terms and conditions as prescribed by NEPRA.

K-Electric values your privacy and is committed to protecting your personal information. We may only use your personal information for internal business purposes.

☐ I agree with the above terms and conditions.

CloseSubmit

Step 8:

After completing all the steps, you will receive a provisional case ID. You can use this ID to track your application's progress.

New Connection | Request Created

Congratulations! Your request with provisional ID 000000978272 has been successfully created. Please check your email for further instructions. ✕

Step 9:

After your provisional ID is generated, you will receive login credentials at your provided contact details. Use these credentials to sign in to the tracking portal.: [Login or Signup - KE New Connection Tracking](#)

Apply for a New Connection

Getting a new connection is now easier than ever! Download the application form for free.

Submit the completed form with all required documents and the initial payment.

Receive a **unique application ID** to track your request online.

New Connection
Load Assessment
Calculator

New Connection
Cost Calculator

Apply for
New Connection

Track New
Connection
Case Status

Women
Entrepreneur
Appointment Form
New Connection