

K-Electric Limited
TENDER NOTICE

K-Electric, Pakistan's only vertically-integrated power utility that manages all three key stages - generation, transmission and distribution - of producing and delivering energy to its consumers, invites sealed tenders for Procurement/supply/service/job from its bidders as per details given below:-

Contract for SRC Services Portfolio				
SR. #	Tender Reference Number	PROJECT DESCRIPTION	QTY	Earnest Money
1	KE/Indirect/06/26	K-Electric Limited intends to engage reputed, well-established, registered, and financially sound Business Process Outsourcing (BPO) service providers for handling its 118 consumer complaint helpline services.	1 Job	Not Required

BIDS WILL NOT BE ACCEPTED AFTER THE GIVEN DEAD LINE DATE

Note:

- Complete Tender Document will be shared through ARIBA.
- No Tender document will be issued 04 days before Bid Closing Date
- Technical and commercial proposals are required to be submitted via SAP ARIBA on or before **September 09, 2026**.
- Any Amendment / Corrigendum with regards to the subject Tenders, will only be issued on KE's website <https://ke.com.pk/suppliers/#remote-ue-item-2>
- All instructions and/or pre-requisites with regards to the above mentioned individual Tender Notices are mentioned on KE's website <https://ke.com.pk/suppliers/#remote-ue-item-2>

In case you are not registered with K-Electric, please use the below link to register yourself

<https://ke.com.pk/suppliers/#remote-ue-item-1selfRegistration>

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